



0000051135

ORIGINAL**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

4780

Investigator: Carmen MadridPhone: (6 [REDACTED])Fax: ([REDACTED])Priority: Respond Within Five DaysOpinion No. 2006 - 52882Date: 6/12/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Jim

Kaufman

Account Name:

Jim Kaufman

Home: ([REDACTED])Street:

[REDACTED]

Work: (000) 000-0000City:

[REDACTED]

CBR:State:

AZ

Zip:

[REDACTED]

is:Utility Company.

Black Mountain Sewer Corporation

Division:

sewer

Contact Name:

n/a

Contact Phone: n/aNature of Complaint:

THIS LETTER IS TO OBJECT TO THE PROPOSED RATE INCREASE REQUESTED BY BLACK MOUNTAIN SEWER CO. OUR VACATION HOME IS DIRECTLY NORTH OF THE SANITARY SEWAGE TREATMENT FACILITY. AS WE USE THE HOME ON A IRREGULAR BASIS WE HAVE NOTICED THE SMELL EMINATING FROM THE PANT ON A FEW OCCASIONS. ONE DAY IT WAS REALLY BAD SO I CALLED DAN ON HIS CELL AT 480-283-4543. HE ADVISED ME THAT HE WOULD LOOK INTO THE SMELL BUT HE NEVER RETURNED MY CALL AND NEVER CAME TO THE HOUSE TO CHECK IT OUT. TO THIS DAY NO ONE FROM BLACK MOUNTAIN HAS CALLED US OR WRITTEN TO US.

JIM KAUFMAN

[REDACTED]

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

6/12/06 I contacted customer and informed him that his opinion has been received and will be filed in the Black Mountain Sewer Company rate application file. Opinion noted and docketed in SW-02361A-05-0657. closed
End of Comments

Date Completed: 6/12/2006Opinion No. 2006 - 52882

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